

Frequently Asked Questions About the

Adult SLEEP^{OVER} at the Milwaukee Public Museum

Updated December 2019

BASIC INFO

How do we register for the Sleepover or find out more information?

Tickets are available online or by calling our Reservations department at 414-278-2728 or 888-700-9069.

Once tickets are purchased, you will be sent a link to fill out our guest information form. This form must be filled out in its entirety four weeks prior to the Sleepover. Each Sleepover guest must fill out their own form. If you are attending with a group, make sure to indicate group name. Group name will be used to assign sleeping areas.

Registrations will be accepted up to **four weeks** prior to the program or until we sell out. Full payment is due at the time of registration.

Cancellation policy: All reservations are non-refundable unless the Museum cancels the Sleepover due to enrollment requirements or inclement weather. If the Museum needs to cancel, we will offer a full refund.

How much does the Adult Sleepover cost?

Prices are \$125 per person, \$115 for members.

Why is the Sleepover so expensive?

We know -- \$125 is a lot of money. But we think your time at the Museum will be well worth it! You're getting a lot of bang for those bucks -- two meals, snacks, two drink tickets, special exhibit-based programming, curator talks, films in our Dome Theater.... the list goes on. And remember, every dollar you spend at the Milwaukee Public Museum goes to supporting our mission!

The Adult Sleepovers are 21+. Can I bring a friend, sibling, etc. that is over 18 but under 21?

Unfortunately, because of the nature of the event and the availability of alcohol, we cannot allow entry to any persons under the age of 21. We will be checking IDs for all Sleepover Guests before they enter.

What will we be doing during the Sleepover?

The evening will include special programming, educator-led tours, behind-the-scenes access, self-guided flashlight explorations, and Planetarium programs in our Dome Theater.

How much of the Museum is available to explore?

Although activities may be limited to particular floors and/or exhibits, you are always free to explore all three floors of the Museum during the evening (or until that floor closes). Your registration fee includes general admission on Saturday, as well, so you can keep exploring in the daylight.

What time is the MPM Adult Sleepover?

Check-in begins at 6:30 p.m. on Friday evening. Sleepover-specific programming ends at 8:00 a.m. the following Saturday morning. Your registration fee includes Museum admission for the entire day, so stick around and see everything in the light of day! We will have a place to store gear if needed.

Can we leave early from a Sleepover?

Yes, guests can leave early. Please find a staff person if you need to leave early and they can direct you to the appropriate exit as doors are alarmed.

Wait! I don't think I'll be able to sleep.

That's totally fine! We're leaving the First Floor open all night long and we will have plenty of options available if you can't (or just don't want to) sleep.

Can I leave the Museum after the Sleepover and come back that afternoon?

Sure! Your Saturday admission is good all day, so if you want to pop home before coming back, you certainly can.

RESERVATIONS

I have attended a Sleepover with my family at MPM in the past. Do I need to fill out the registration request again?

Yes.

What if someone from our group cancels?

Reservations are non-refundable. All participants must be over 21 years of age. All guests must present ID upon arrival, and anyone who is underage will not be permitted to enter the event nor will they receive a refund. If you have questions about these policies, please call 414-278-2728.

DIRECTIONS AND PARKING

The address for the Milwaukee Public Museum is 800 West Wells Street, Milwaukee, WI, 53233. The Museum is at the intersection of West Wells and North James Lovell streets (formerly 7th Street).

Where do we park?

Parking is available in MacArthur Square, 841 N. James Lovell Street, adjacent to the Museum building. The Sleepover parking fee for 9-24 hours is \$14.00. Museum members always pay \$5.00—simply show your MPM member ID at check-in to get your parking ticket stamped. Click on the link for more information about MacArthur Square parking: www.parkmilwaukee.com/facilities/17-macarthur-square

Parking should be paid when you leave Saturday morning at the parking kiosk located across from the pedestrian cross walk from the Museum entrance in the MacArthur Square parking lot. The machine accepts credit cards and cash. There may be no attendant on duty during the early morning hours.

ARRIVAL

What door should we enter through when we arrive?

The MacArthur Square parking garage door to the Museum as well as the James Lovell Street entrance are open until 9 p.m. After 9 p.m., the building is secured.

When does check-in end?

Registration will end at approximately 7:30 p.m. We recommend arriving before then so you can get settled in and begin enjoying your evening.

Can we still get into the building if we are going to be late?

If someone in your party plans on arriving later than 7:30 p.m., please notify a Museum staff member when you check in. We will show you the location where you can meet the members of your party who are arriving late. If for some reason you will be late, please let us know and we can make alternate arrangements for your arrival.

FOOD

Will dinner be provided at MPM?

We will have food stations as well as snacks throughout the night. The Museum Café is not open the evening of the Sleepover; however, we do have vending machines on-site.

What will be served for breakfast?

We will serve a continental breakfast. If anyone in your group has any dietary concerns or allergies, please let us know in advance.

Is the coffee kiosk open in the morning?

Yes, it opens at 7:30 a.m. It offers additional pastries, cereal bowls, espresso drinks, tea, etc.

SLEEPING ARRANGEMENTS

Where do we sleep?

You will sleep on the Second Floor of the Museum. Zones will be assigned to guests based on numbers and needs. It is important to indicate your group name on your Guest Information Form so we may assign you to the same sleeping area. There will also be a sleeping area for those who choose to go to sleep earlier.

What can we bring for our sleeping arrangements?

We recommend you treat the Sleepover like an indoor campout without the tent. Twin air mattresses are recommended, but we will also allow queen or double size mattresses if they are used for more than one person. Cots and sleeping pads are also recommended. Tents are strictly prohibited for safety reasons. Visitors will be asked to dismantle them. Not all sleeping areas are carpeted and if carpeted, they are not padded.

Other suggested items to bring are: sleeping bags, pillows, toothbrushes, a flashlight, comfortable sleeping clothes, and slippers.

Does the Museum get cold?

Temperatures are usually moderate and comfortable; however, there is no telling how you will react. We suggest bringing short and long layers of clothing to keep your group as comfortable as possible.

Is it very dark after the lights are turned off?

We do our best to turn off unnecessary lights. Some lights will remain on for the duration of the night. If you or anyone in your group will require complete darkness to sleep comfortably, consider bringing an eye mask.

How many people will be spending the night?

The total number of guests will range between 150-200 individuals.

SAFETY

- This is an adult event, so please remember to act like an adult!
- Respect your fellow Sleepover guests and their belongings.
- Keep your shoes on (except while sleeping).
- When setting up sleep area, please make sure you are not blocking the aisles/walkways or any doors. Walkways need to be kept clear for safety reasons.
- You must have a valid Driver's License or State-issued picture ID for check-in and in case of an emergency.
- If there is an emergency during a Sleepover, the Museum 24-hour phone number for Emergency Calls is our security dispatch office at 414-278-2708.
- Museum staff will walk through the sleeping spots before lights out and point to the quickest way to get to the nearest emergency exit.
- ILLNESS/INJURY: If a guest becomes ill or is injured, the contact on your roster will be notified. No oral medicines will be administered. A basic first aid kit will be available. For any matter involving medical treatment or otherwise, the Milwaukee Public Museum disallows all responsibility for the cost of this or any other medical treatment.

SOUVENIRS

When is the Museum marketplace open to Sleepover guests?

We open at 7:30 a.m. on Saturday morning. Museum souvenirs are available to extend your experience!

To ask general Sleepover questions not answered above, please call the reservations department at 414-278-2728 or 888-700-9069.

If you have already called the number above and have specific questions that could not be answered by the reservations department, please e-mail AdultSleepovers@mpm.edu.



MPM strives to be accessible to all visitors. If you have an accommodation request related to a disability, please contact us at access@mpm.edu or 414-278-2728.